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Catalyst

# Kingswear Neighbourhood Plan Community Questionnaire Report



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### **Appendices provided as separate document.**

Appendix 1: comments in response to question 10.2

Appendix 2: comments submitted on conclusion of survey

Appendix 3: participants contact details provided

## Executive Summary – Key Findings

The following table summarises the key findings from the Kingswear Neighbourhood Plan Community Questionnaire. Key findings are listed alongside the question responses that provide the evidence to support the finding.

Statistics from the last national census (2011) state that there are approximately 615 households in the parish representing a population of 1215 people, of these around 1090 people are adults over 16 and are the most likely audience for participating in this method of consultation. The questionnaire was delivered to all households within the parish. A total of 290 paper survey forms were completed and returned to Devon Communities Together for analysis. These returned forms represented responses from 512 individuals, a further 35 individuals chose to complete the on-line version of the survey, giving a total number of responses of 547 individuals. We can confidently equate these surveys returned as representing the views of at least 547 individuals – what we cannot tell is how many individuals might have filled in a single form jointly with other members of the household, giving their agreed collective response. Therefore, as a minimum we can say that 45% of all residents and at least 50% of adults over 16 participated in the consultation.

From the responses received we can therefore have a high level of confidence that the survey responses are representative of the community as a whole.

Theme	Evidence
<b>Housing Development</b>	
B. Residents suggest that any new developments should use brownfield and low level infill sites and should be required to provide off-road parking	Section 1 Question 1.3 Question 1.4 Question 1.7
C. The majority of residents suggests that any new development sites should provide a proportion of affordable houses for locals	Section 1 Question 1.5
<b>Environment</b>	
D. A large majority of residents want the landscape and natural features to be protected	Section 2 Question 2.1 Section 2 Question 2.2
E. Residents strongly support the continued provision of allotments	Section 2 Question 2.3
F. The large majority of residents want Jubilee Park to be protected	Section 2 Question 2.5
<b>Economic Development</b>	
G. Residents support the provision of small commercial units in suitable locations	Section 3 Question 3.1
H. There is strong support for allowing disused premises to be given change of use	Section 3 Question 3.3
I. There is very strong support for ensuring that the last pub and the last general store in the village are protected from change of use	Section 3 Question 3.4
<b>Sport &amp; Leisure</b>	
J. There is strong support for the protection of the Recreation Field and agreement that the facilities there need improvement	Section 4 Question 4.1 Section 4 Question 4.2
K. The majority of residents agree that there is an need for more exercise and leisure facilities in the parish, of the options suggested, provision of a “green gym” received the most support	Section 4 Question 4.3
L. Hillhead residents strongly support the need for provision of a play and recreation area and a community hall in Hillhead	Section 4 Question 4.4 Section 4 Question 4.5

<b>Footpaths &amp; Roads</b>	
M. There is strong support for improvements to and development of a better footpath network around the settlements of the parish	Section 5 Questions 5.1- 5.6
N. Residents support the need for the installation of passing places on the Coleton Fishacre access road	Section 5 Question 5.8
<b>Recycling &amp; Waste facilities</b>	
O. There is strong support for the provision of a garden waste recycling facility within the parish	Section 6 Question 6.1
P. Residents support the provision of additional household waste disposal facility	Section 6 Question 6.2
<b>Public Transport</b>	
Q. There is strong support for seasonal improvements to the bus service between Kingswear and Paignton	Section 7 Question 7.1
R. There is strong support for the continuation of the community bus service	Section 7 Question 7.4
<b>Health Provision</b>	
S. There is very strong support for the need for a walk-in session run by a practice nurse in the village to deal with minor procedures.	Section 8 Question 8.1

## Introduction

### Overview of Kingswear

Kingswear is a civil parish in the South Hams District of Devon. The whole parish lies within the South Devon Area of Outstanding Natural Beauty and its sea border is designated as Heritage Coast. The parish is a deeply rural landscape of steep hills and wooded coombes. The main settlement is the ancient village of Kingswear located on the east bank of the Dart estuary, a more modern settlement has established at Hillhead, otherwise the parish largely comprises of scattered farmsteads and hamlets.

### Population Figures

Data from the most recent national census of 2011 provides the following picture of demographics across the parish:

<b>Statistic</b>	<b>Whole parish</b>	<b>Village of Kingswear</b>	<b>Rest of Parish (mostly Hillhead)</b>
<b>Households</b>	615	300	315
<b>Total population</b>	1215	545	670
<b>Children under 16</b>	125	35	90

The Office for National Statistics data sets for the parish, from the 2011 Census suggests that 25 % of dwellings in the parish are empty properties, second homes or holiday lets, and 32% of dwellings within Kingswear village.

### Neighbourhood Development Plan

Neighbourhood planning is part of the Government's agenda to help local communities play a stronger role in the shaping of their area. For the first time, local people can create a plan that allows them to develop planning policies that reflect the priorities of their area and have real legal weight. The whole community then decides at a referendum whether the local authority should bring the plan into force. Neighbourhood Plans must focus on guiding development rather than stopping it and need to be in general conformity with national policy and local planning policies. Further information about Neighbourhood Planning can be found on the following website:

Make a plan, make a difference: <http://www.neighbourhoodplanning.org/>

Kingswear Parish Council is developing a Neighbourhood Development Plan. The creation of a Neighbourhood Plan requires that everybody within the designated area has the opportunity to engage with the process. Kingswear Neighbourhood Plan Steering Group decided to engage the services of Catalyst consultancy to provide the expertise and objectivity needed to undertake the process of community engagement.

### Catalyst and Devon Communities Together

Catalyst is the in-house consultancy service provided by Devon Communities Together (DCT) which is a charity that has worked to support Devon's rural communities for over 50 years. In recent year, Catalyst and Devon Communities Together have provided support to over 60 Town and Parish Council steering groups that have been working on producing a Neighbourhood Plan for their area.

### Methodology

Key themes that needed to be consulted on were researched by the Neighbourhood Plan Steering Group: They set up a website to promote the process and invite peoples

comments on their concerns, priorities and aspirations for the future:

<http://www.kingswearneighbourhoodplan.co.uk/minutes.htm> The group then undertook a range of community engagements including: in early May 2016 they delivered information leaflets to every house with an invitation to a meeting in the village hall on 23rd of May. This was followed by two open sessions on the 7th of July at Raddicombe Lodge Hillhead and on the 11th of July in the Kingswear village hall. At the village Fun Day in Jubilee Park on the 11th September they held an information stall. They also consulted the Parish Council on frequently raised issues. The Steering Group then bought in the expertise of the Catalyst team to help them to develop a comprehensive householder's questionnaire based survey. The team looked at various formats for the questionnaire and decided to go for a simple tick-box response section in which residents could choose from a scale to what extent they supported or opposed a series of statements. The form allowed for two people to answer each question and residents were encouraged to collect additional copies of the questionnaire if needed. This "choices" form was complimented by a document describing the issues and options to enable people to make an informed decision. A team of volunteers distributed the survey forms to every household in the parish along with a postage paid envelope. Residents were encouraged to fill in the survey form and either post it directly to DCT or to drop it off at a number of locations around the parish. An on-line version for the survey was also created by DCT and a link to it posted on the Kingswear NP website and their Facebook site.

The survey was in the public domain from mid-January to the 28<sup>th</sup> February 2017. When the closing date was reached the Steering Group allowed an extra 10 days for collecting any further surveys dropped off at the local venues.

## Questionnaire Responses

The completed surveys were delivered to DCT where the responses were digitised and analysed allowing this report to be created.

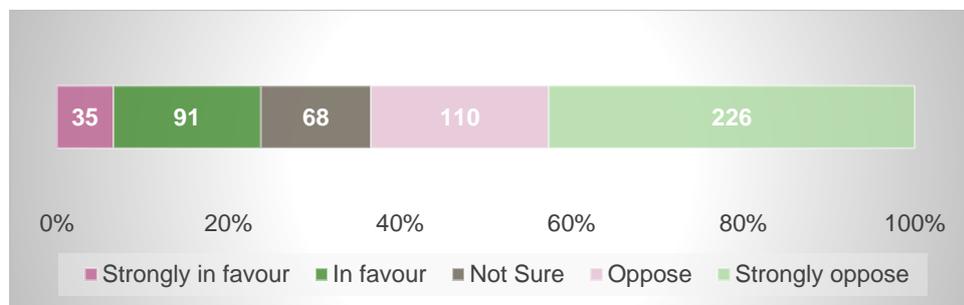
As described above, there are approximately 615 households in the parish representing a population of 1215 people, of these around 1090 people are adults over 16 and are the most likely audience for participating in this method of consultation. The questionnaire was delivered to all households within the parish. A total of 290 surveys were completed and returned to DCT, along with the 35 completed on line this amounted to the equivalent of a minimum of 547 responders. This return rate represents 45% of all residents and 50% of adults participating in the survey which is a very strong response rate to have achieved.

In terms of the responses from different localities within the parish, the following results were achieved:

• Responses from beyond parish boundary	3
• Responses from village of Kingswear	206
• Responses from Hillhead	88
• Responses from rural areas of parish	28
Subtotal	325
Respondents who didn't provide postcode	222
Total respondents	547

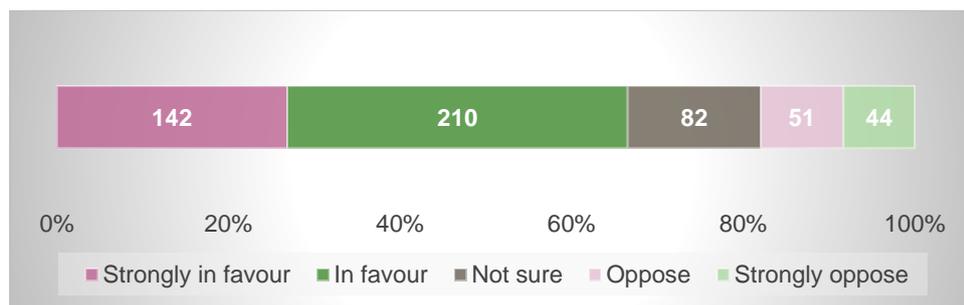
## Section 1: Housing Development

**Question 1.1 asked respondents how they felt about allowing development outside the Parish Development Boundary for exceptional purposes only.**



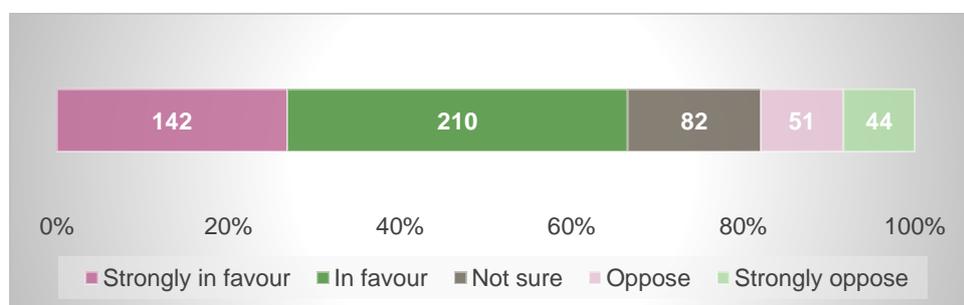
Of the 530 responses to this question at least 63% indicated their opposition to the proposal.

**Question 1.2 asked respondents how they felt about the statement that housing exception sites should be adjacent to the existing built environment**



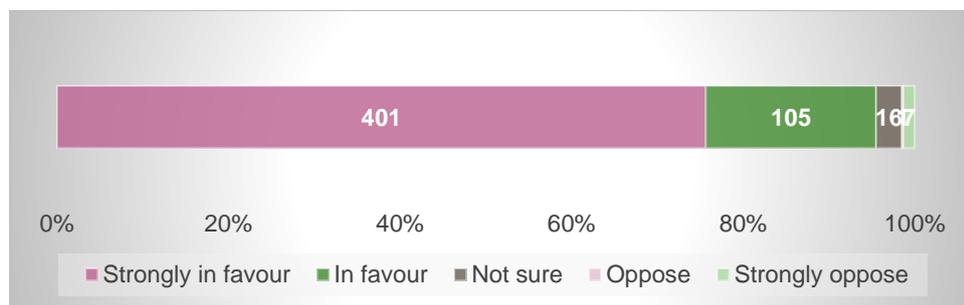
Of the 529 responses to this question, at least 67% were in favour of the proposition.

**Question 1.3 asked people to what extent they felt low rise infill development should be allowed**



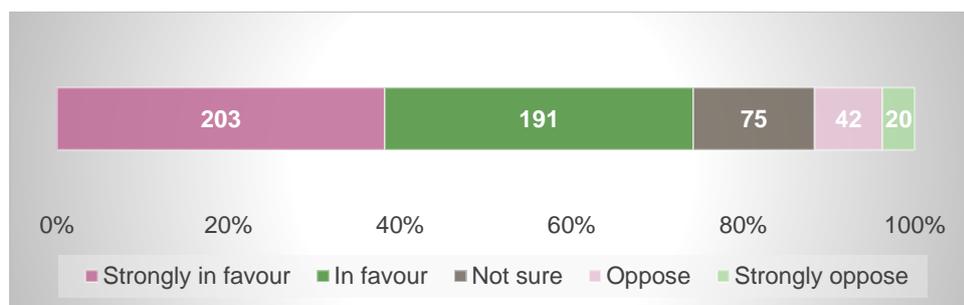
Of the 529 responses to this question at least 67% agreed that low rise infill development should be allowed.

**Question 1.4 asked if developments should have a requirement to provide off road parking places.**



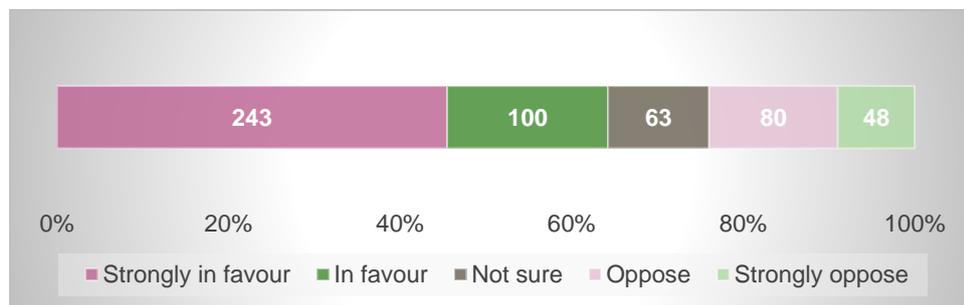
Of the 530 respondents that answered this question at least 95% agreed that new developments should provide off-road parking.

**Question 1.5 asked if new developments should have a percentage of affordable homes.**



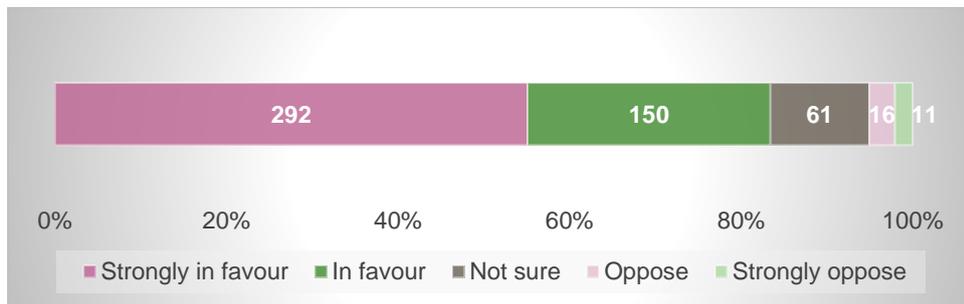
Of the 531 responses to this question, at least 74% were in favour of the proposal.

**Question 1.6 asked respondents if new developments should be prevented from becoming second homes.**



Of the 534 responses to this question at least 64% were in favour of the proposal, at least 24% of responses were opposed to the proposal.

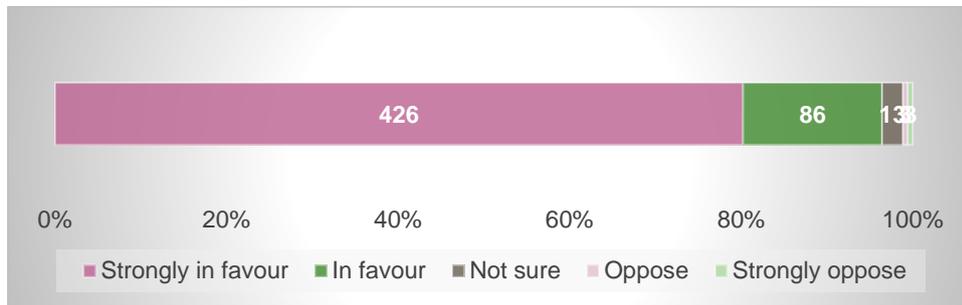
**Question 1.7 asked if there is a preference for new developments to use brownfield sites.**



Of the 530 responses to this question, at least 83% supported the proposal.

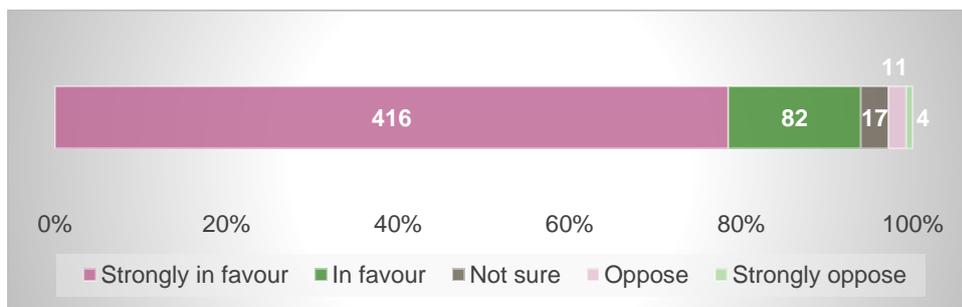
## Section 2: Environment

**Question 2.1 asked how strongly people feel about protecting landscape vistas.**



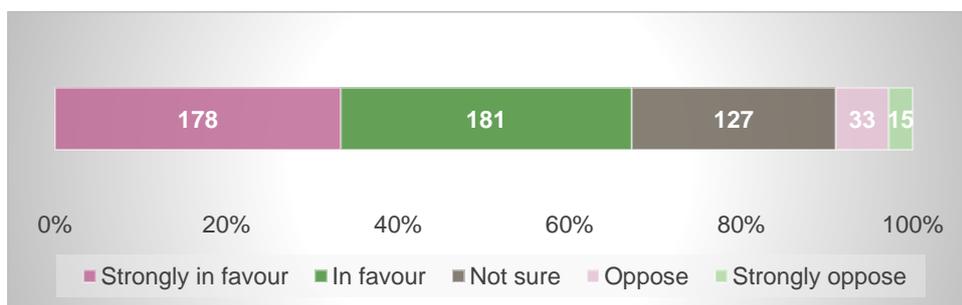
Of the 531 responses to this question, at least 96% of responders were in favour of protecting landscape vistas.

**Question 2.2 asked how strongly respondents feel woods and mature trees should be protected**



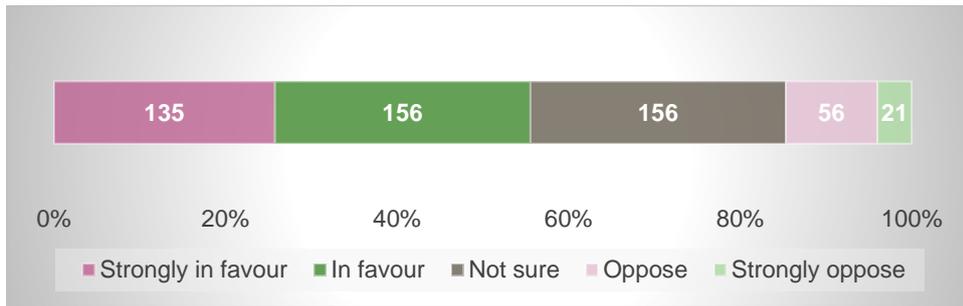
Of the 530 people who responded to this question, at least 94% of participants were in favour of protecting mature trees and woods.

**Question 2.3 asked if people agree that allotments should continue to be provided.**



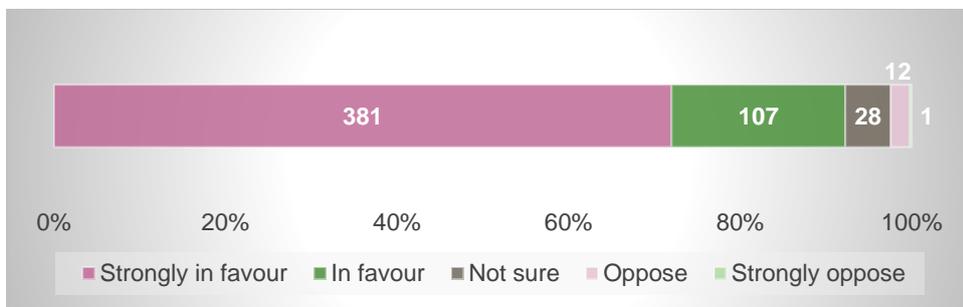
534 people responded to this question of which at least 67% agreed with the proposal and only 9% were clearly opposed to their continued provision.

**Question 2.4 asked to what extent people support the creation of a community orchard.**



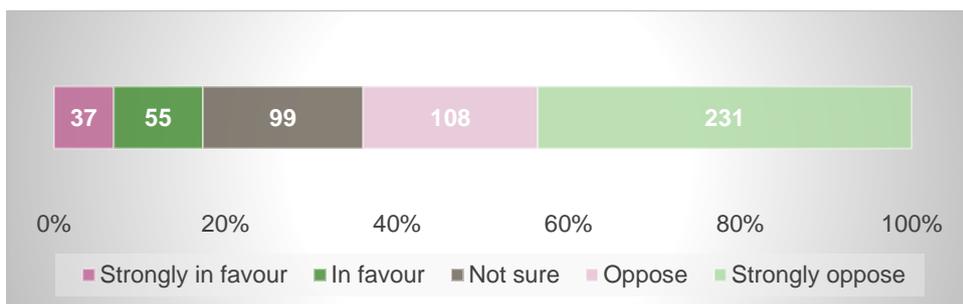
524 people responded to this question of which at least 56% were in favour of the proposal.

**Question 2.5 asked how strongly people feel that Jubilee park should be protected from development.**



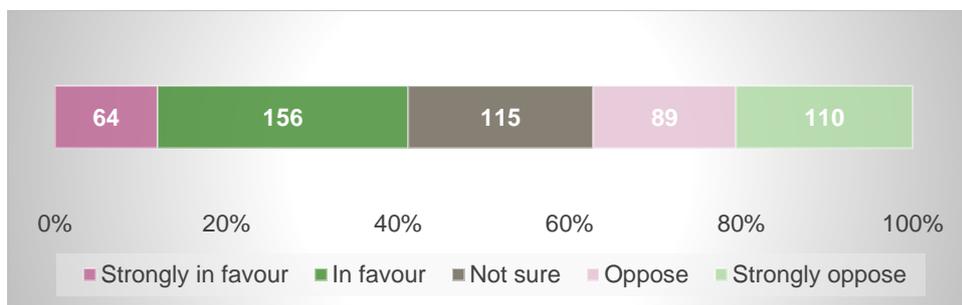
Of the 529 responses to this question, at least 92% of participants agreed that Jubilee Park should be protected.

**Question 2.6 asked to what extent people support the development of commercial wind farms or solar farms.**



Of the 530 responses to this question, at least 64% of participants are opposed to developments of this type.

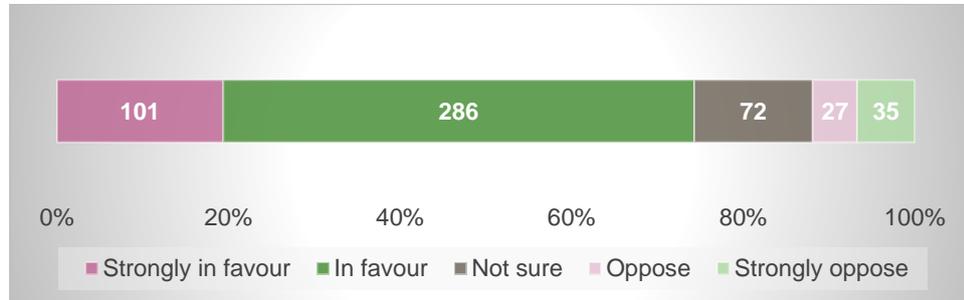
**Question 2.7 asked to what extent respondents support the development of individual/domestic scale wind turbines or solar panels**



534 responses were received to this question with more or less an even split between those clearly in favour and those clearly opposed to such developments.

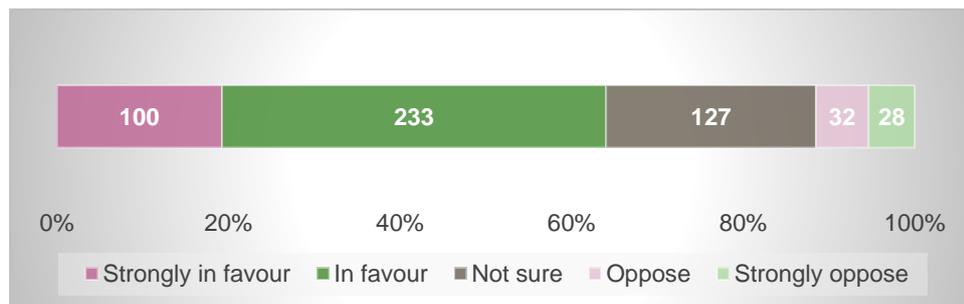
## Section 3: Economic Development

**Question 3.1 asked participants to what extent they agreed with the provision of new small commercial units in suitable locations.**



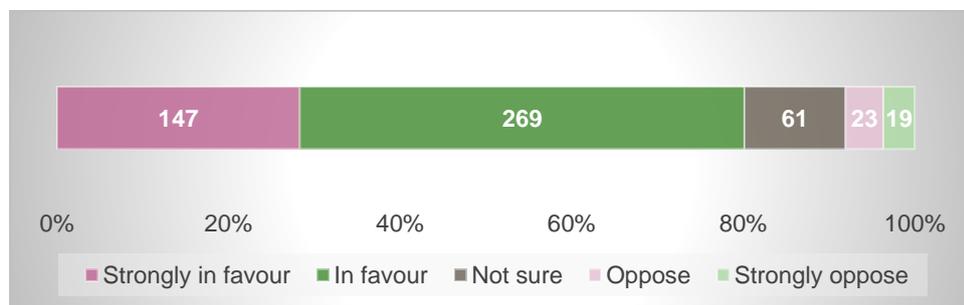
Of the 521 responses received to this question, at least 74% of participants supported the proposal.

**Question 3.2 asked is respondents would support the provision of Live-work units**



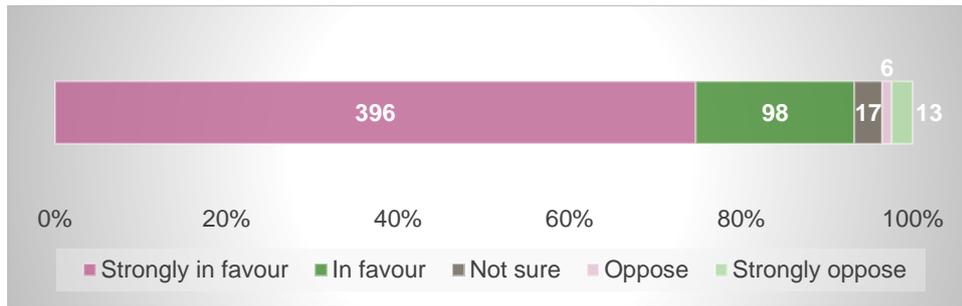
Of the 520 responses to this question at least 64% were in favour.

**Question 3.3 asked those respondents to what extent they would support allowing change of use of existing unused premises.**



Of the 519 respondents at least 80% indicated that they would support allowing change of use.

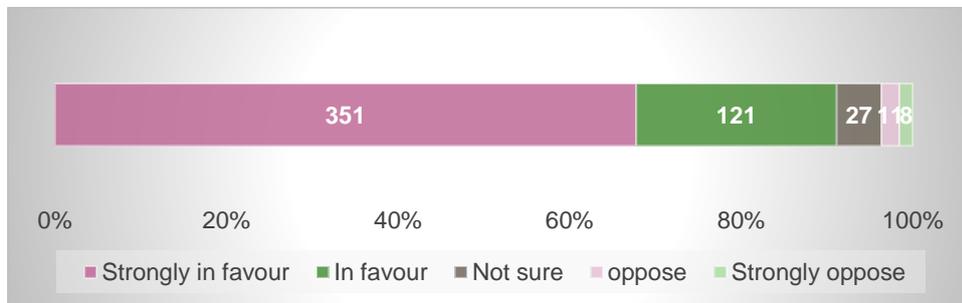
**Question 3.4 asked participants to what extent they agree that the last general store or pub should be protected from conversion to housing.**



Of the 530 responses to this question, at least 93% of participants agree with this proposal.

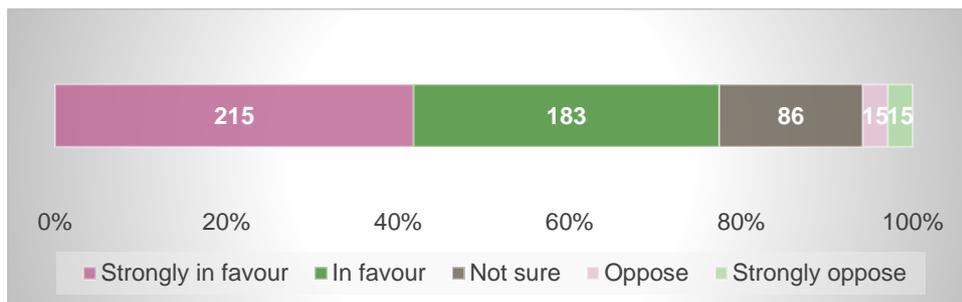
## Section 4: Sports & Leisure

**Question 4.1** asked how strongly people feel that the **Playing Field** should be protected from development.



Of the 518 responses to this question at least 80% of participants agreed that the playing fields should be protected.

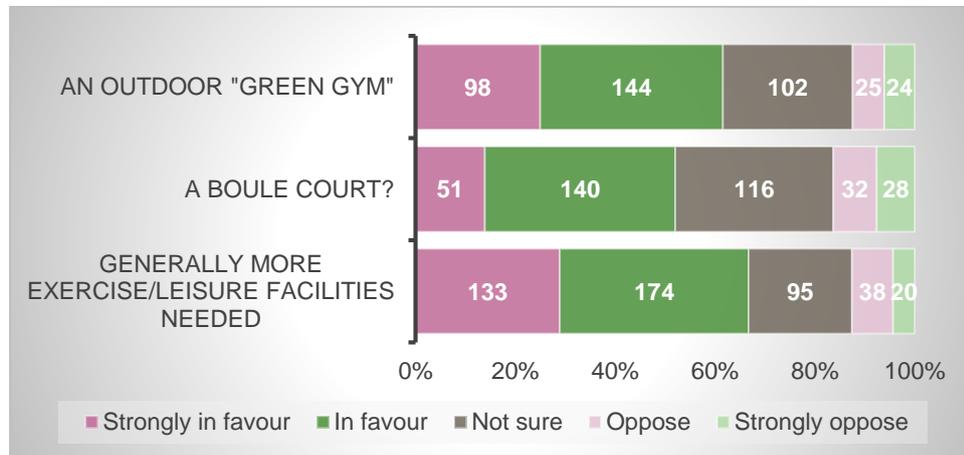
**Question 4.2** asked how strongly people feel that the **playing field facilities** need improving.



Of the 514 responses to this question at least 77% of participants agree that the playing field facilities are in need of improvement.

**Question 4.3 asked respondents to what extent they support the provision of additional exercise and leisure facilities around the parish.**

The question then went on to ask respondents to indicate their preferences in relation to the suggestions of a boule court and an outdoor green gym: the responses are illustrated below.



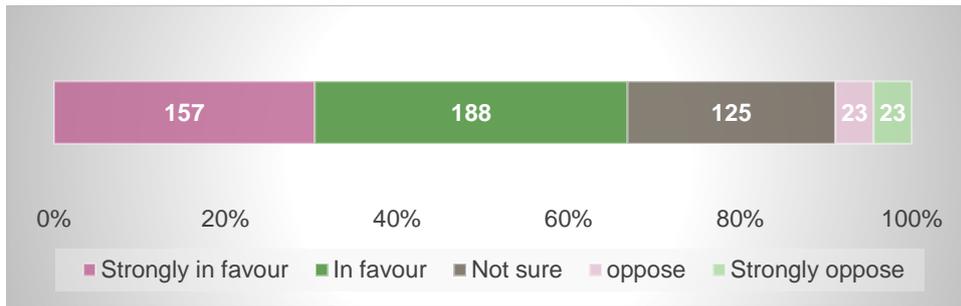
A total of 517 people answered this question. The responses show that at least 242 individuals (62%) of participants were in favour of a green gym. Less people responded to the option of a boule court but of those that did at least 191 people or 52% were in favour.

460 people responded to the suggestion that generally more leisure facilities are needed. Of these respondents at least 67% were in favour of the need for more facilities.

Respondents were then asked to give any other suggestions for additional leisure and exercise facilities in the parish. 65 suggestions were submitted that all gave more than a single suggestion. Of these multiple suggestions, the five most frequent were:

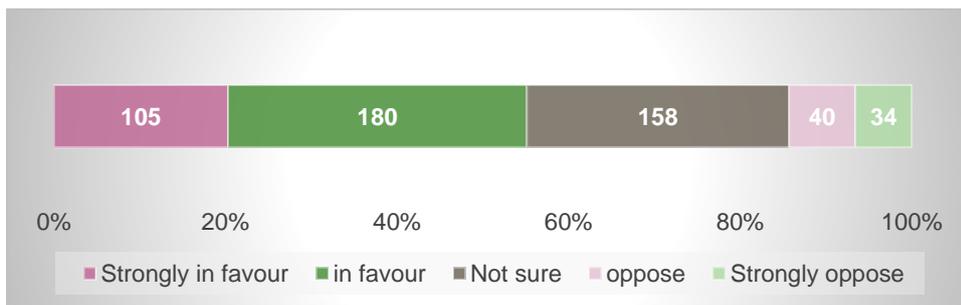
- Tennis Court – 28% (18 votes)
- Footpaths and trails – 22% (14 votes)
- Cycle track/trails - 11% (7 votes)
- Static BBQ facility – 8% (5 votes)
- Access to beach – 8% (5 votes)

**Question 4.4 asked people if they supported the need for the provision of a play and recreation area at Hillhead.**



Of the 516 people who responded to this question at least 67% (345) people supported the need for play and recreation provision at Hillhead. If we further analyse the data to just select the responses from those who actually live in the Hillhead settlement 67% support the need for a play area, but there is stronger opposition, with 22% opposed, compared to only 9% from across the parish

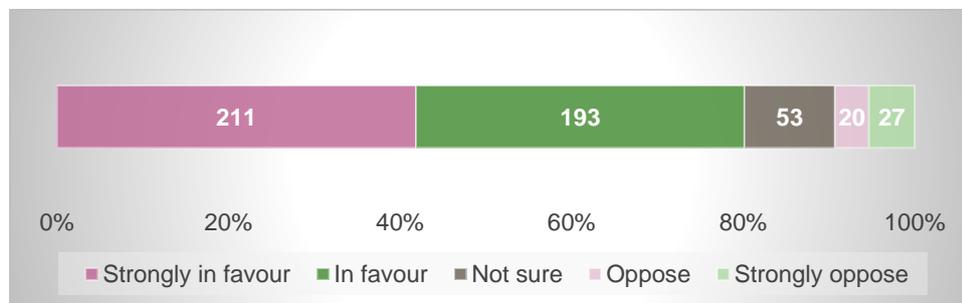
**Question 4.5 asked people if they supported the need for provision of a community hall at Hillhead.**



Of the 517 people who responded to this question at least 55%(285) individuals were in favour of the provision of a community hall at Hillhead. If we further analyse the data to just select the responses from those who actually live in the Hillhead settlement 66% support for the need. But again there is stronger opposition with 24% of Hillhead residents opposed the proposal, compared to 14% across the parish.

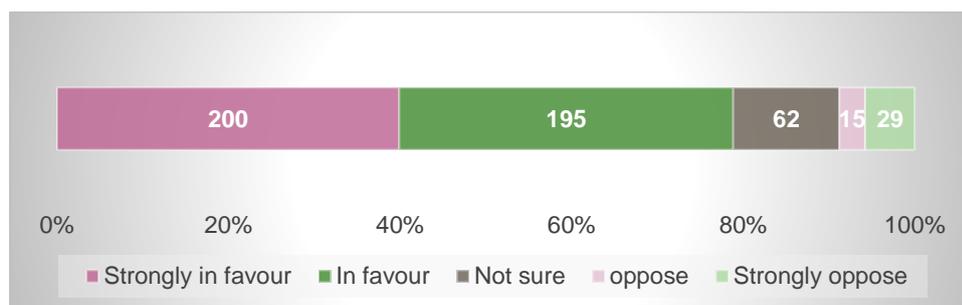
## Section 5: Footpaths and Roads

**Question 5.1** Asked participants to indicate to what extent they agreed with the development of the suggested footpath route between Hillhead – Slappers Hill – Boohay – Kingswear.



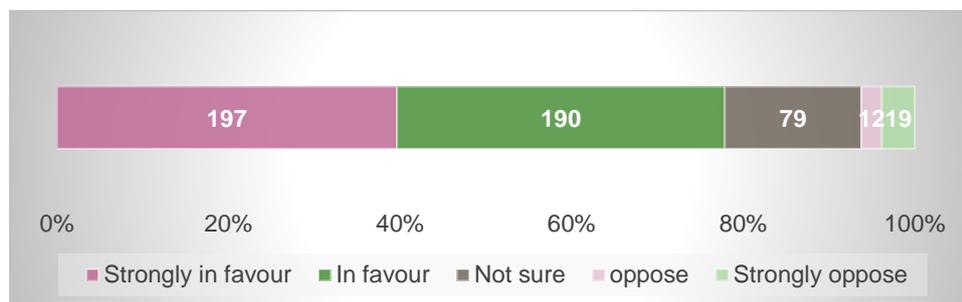
504 people responded to this question of which at least 80% of respondents supported the proposal.

**Question 5.2** asks if people support the proposed aspirational footpath route from Hillhead to Noss.



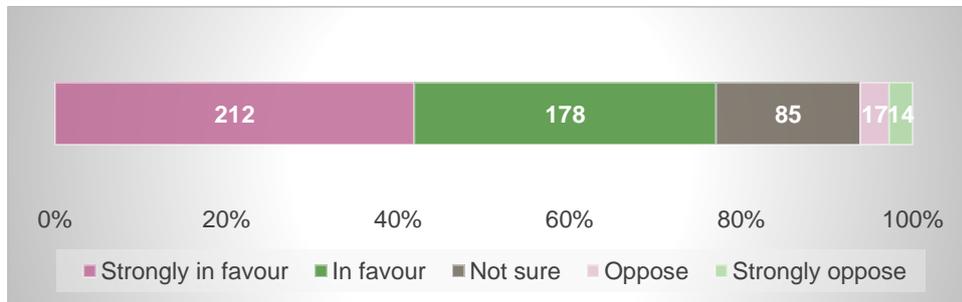
501 people responded to this question of which at least 79% of respondents were in favour of the proposal.

**Question 5.3** asked participants to what extent they supported the proposed improvements to the footpath route between Hillhead and South Down Cross.



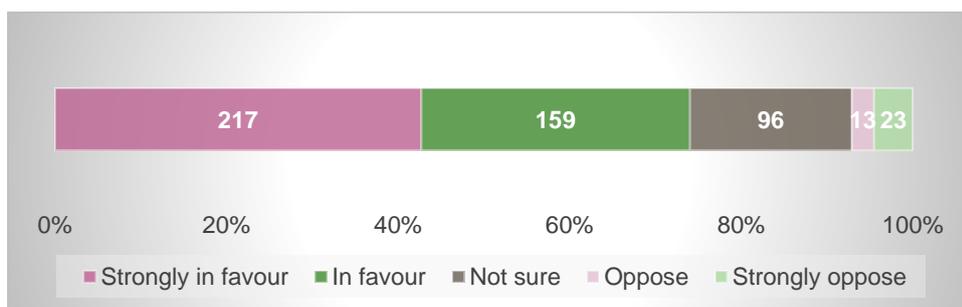
A total of 497 people responded to this question with at least 78% of participants in favour of the proposal.

**Question 5.4 asked participants to what extent they supported the provision of a footpath between Higher/Lower Contour Rd junction and the cemetery.**



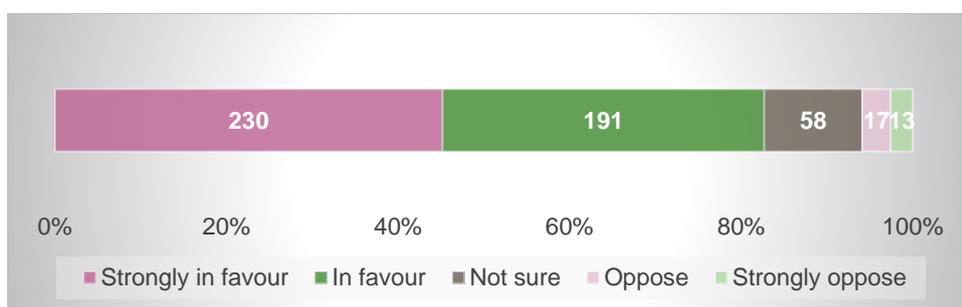
506 people responded to this question of which at least 77% were in favour of the proposal.

**Question 5.5 asked participants to what extent they supported the proposal to extend the footpaths and pavements between the bus shelter at Ferryman’s View and the Caravan Club site at Hillhead.**



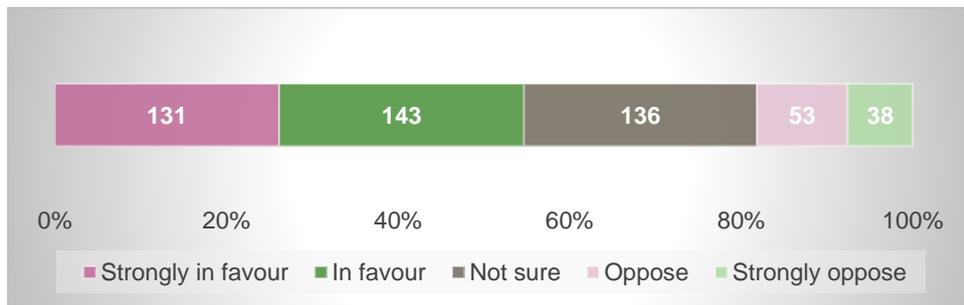
508 people responded to this question of which at least 74% (376) were in favour of the proposal.

**Question 5.6 asked participants if they support the proposal to improve the footpath between Darthaven Marina and Jubilee Park.**



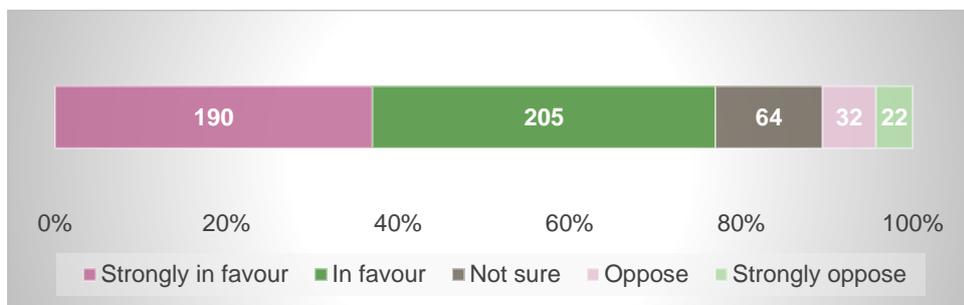
509 people responded to this question of which at least 83% (421) were in support of the proposal.

**Question 5.7 asked participants to what extent they support the need for improved signage and traffic calming on the approach roads to Hillhead.**



501 people responded to this question of which at least 55% supported the proposal.

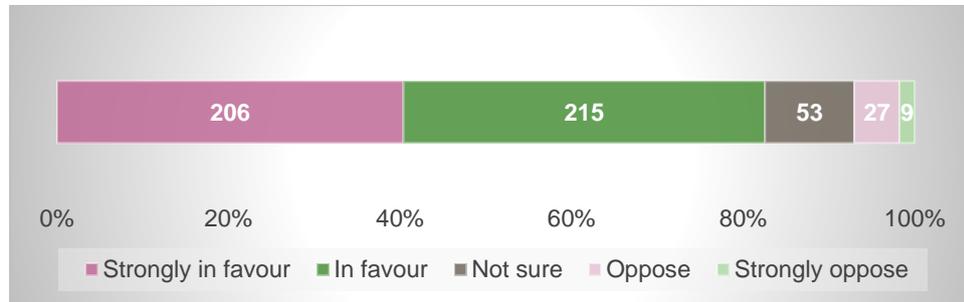
**Question 5.8 asked if people support the need for provision of passing places on the Coleton Fishacre access road.**



513 people responded to this question of which at least 77% supported the proposal.

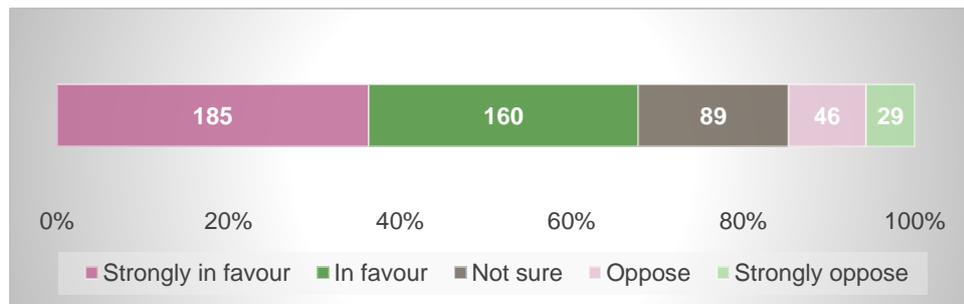
## Section 6: Recycling and Waste facilities

**Question 6.1** Asked participants to what extent they supported the proposal to provide a garden waste recycling facility in the parish.



A total of 510 people answered this question of which at least 83% supported the proposal.

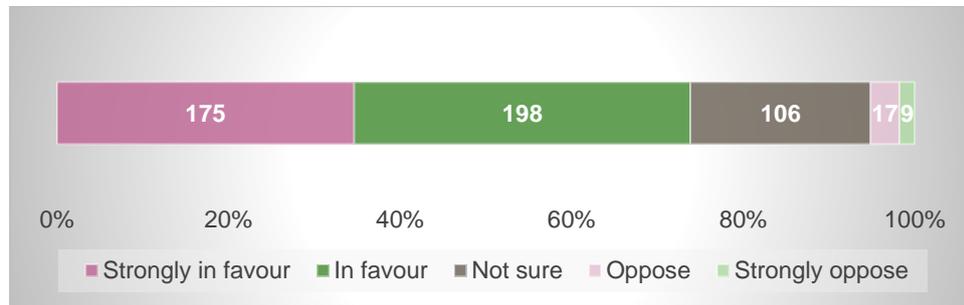
**Question 6.2** Asked participants if they support the provision of an additional household waste facility to better accommodate the needs of holiday makers staying in the village.



509 people responded to this question of which at least 68% supported the proposal

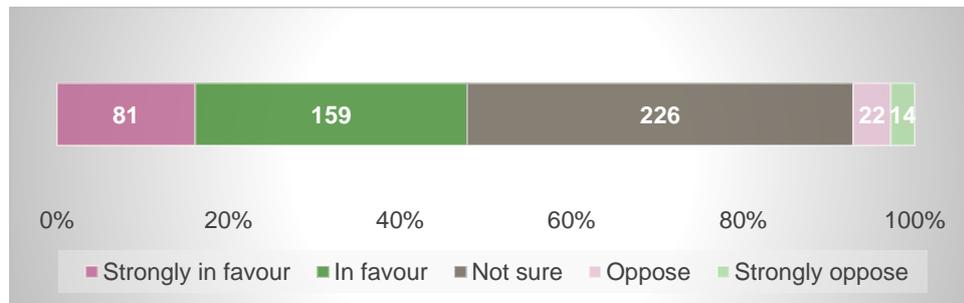
## Section 7: Public Transport

**Question 7.1** Asked participants to what extent they agree that there should be seasonal improvements to the bus service between Kingswear and Paignton.



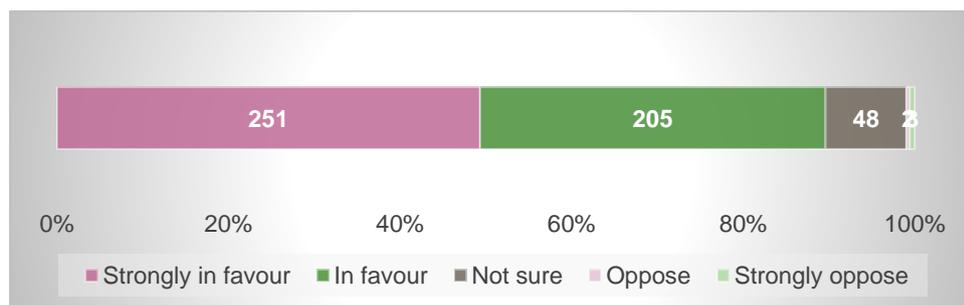
505 people responded to this proposal of which at least 74% supported the proposal.

**Question 7.2** asked if participants supported the proposal for a bus route from Noss to Paignton via Hillhead if the Noss Marina development goes ahead.



502 people responded to this question of which at least 48% supported the proposal.

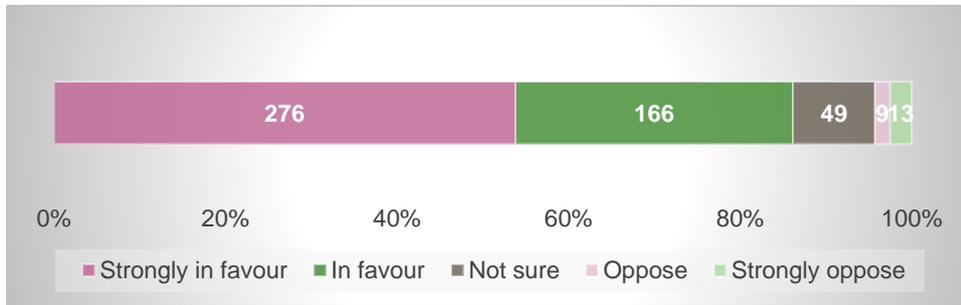
**Question 7.3** asked people to what extent they supported the continuation of the community bus service.



A total of 509 people responded to this question of which at least 90% supported the proposal.

## Section 8: Health Provision

**Question 8.1** asked to what extent residents agreed that there is a need for a walk-in session run by a practice nurse in the village to deal with minor procedures.

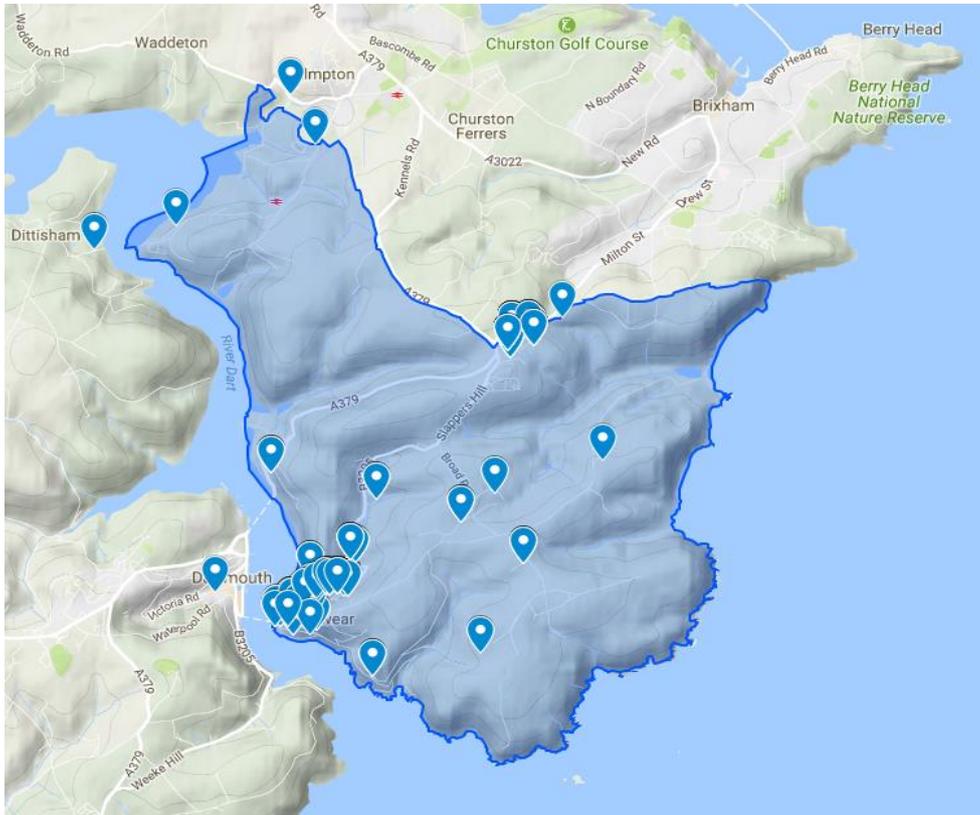


Of the 513 people who responded to this question at least 86% of people were in favour of this proposal.

## Section 9: Your Household

### Question 9.1 asked participants to provide their full post code

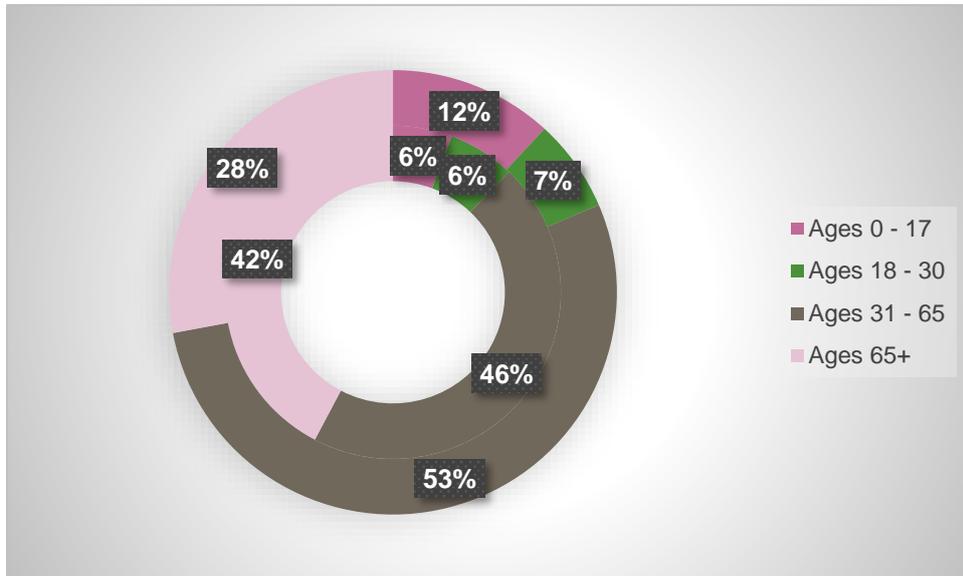
In the following maps each pin may represent more than one responses as there are multiple responses from the same postcode. A total of 325 respondents answered the question and 222 people skipped the question.



A closer look at Kingswear village:

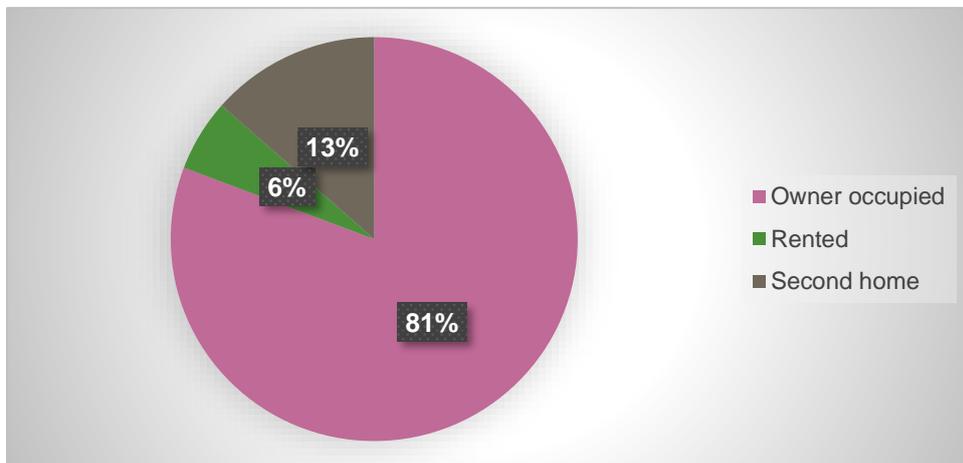


**Question 9.2 asked participants to describe the number of people within their household in different age range categories.**



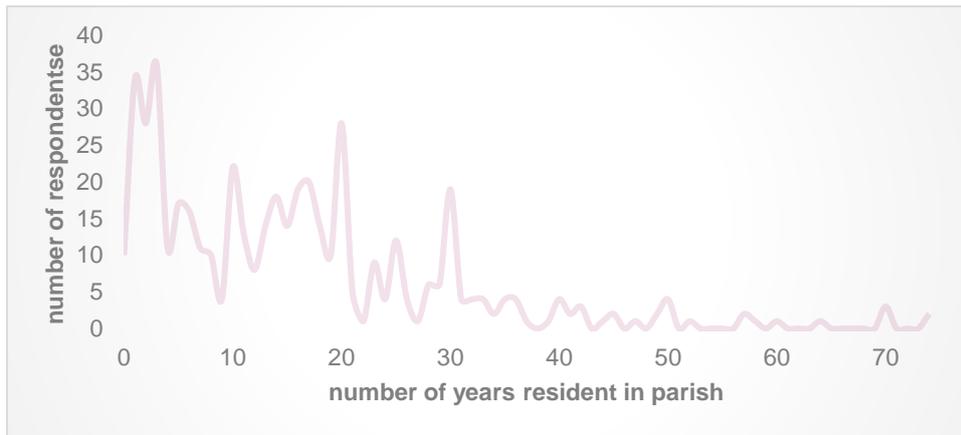
A total of 498 respondents answered the question. In the diagram above the outer concentric circle illustrates the demographic profile recorded in the last census (2011), whilst the inner circle illustrates the distribution across age range categories of the households that were described by survey respondents. This illustrates that a larger proportion of older households participated in the survey.

**Question 9.3 asked participants on what basis they occupy their property.**



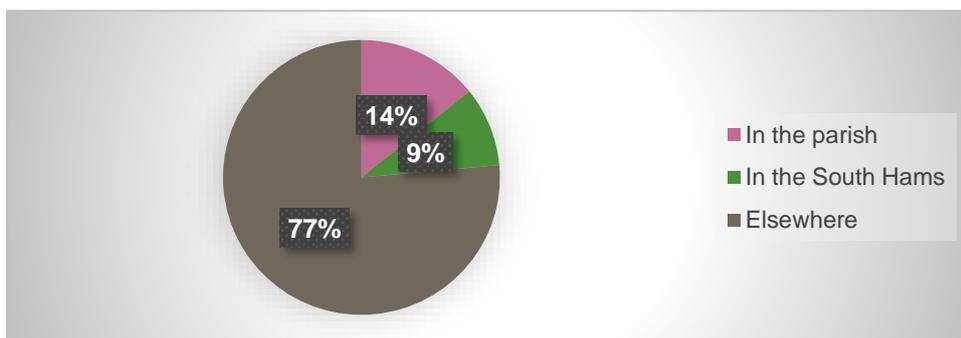
Of the 504 people who responded to this question 68 of them were occupying their premises as second homes.

**Question 9.4 asked how long the respondents have lived in their current property.**



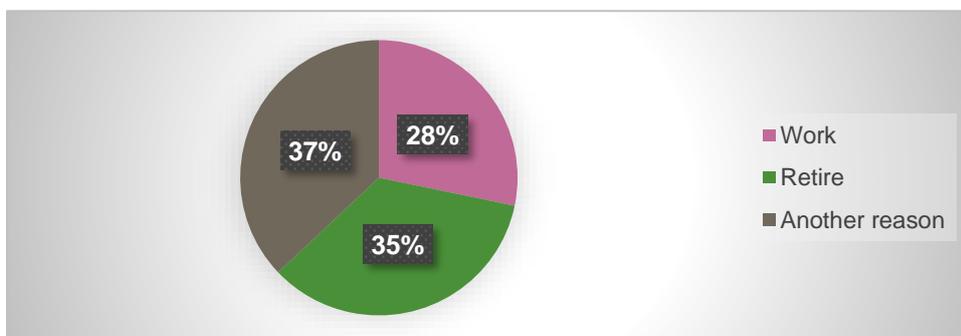
478 people responded to this question. The responses illustrated above show that a large proportion of people have lived in the parish for less than 10 years. A few people have lived in the parish for over 70 years.

**Question 9.5 asked participants where they lived before moving into their current property.**



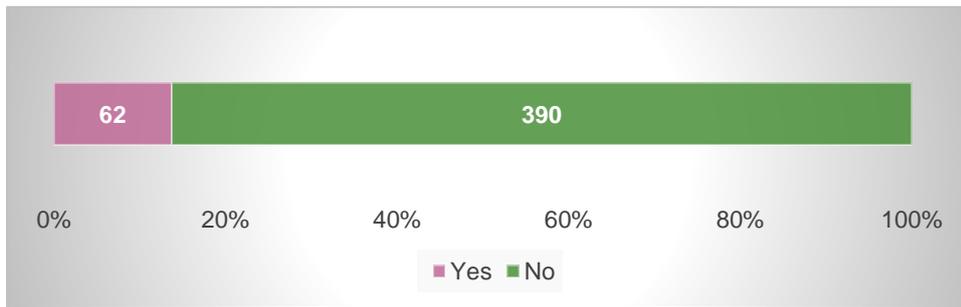
471 people answered this question of whom 360 lived out of the area before moving in to their current home.

**Question 9.6 asked if participants moved in to the parish from elsewhere why they did so.**



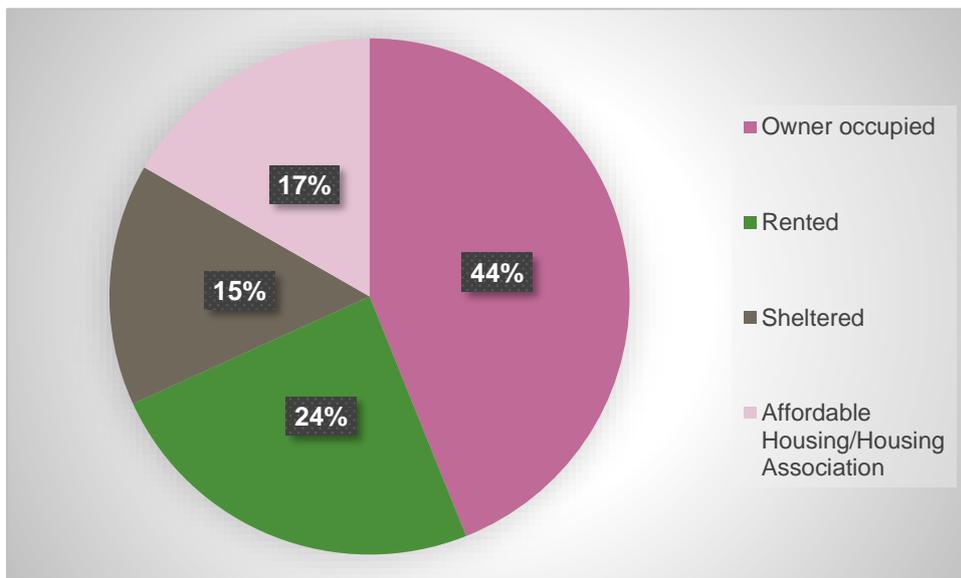
421 people responded with responses fairly evenly distributed across the three categories provided.

**Question 9.10 asked respondents if they anticipated any members of their household needing housing in the parish.**



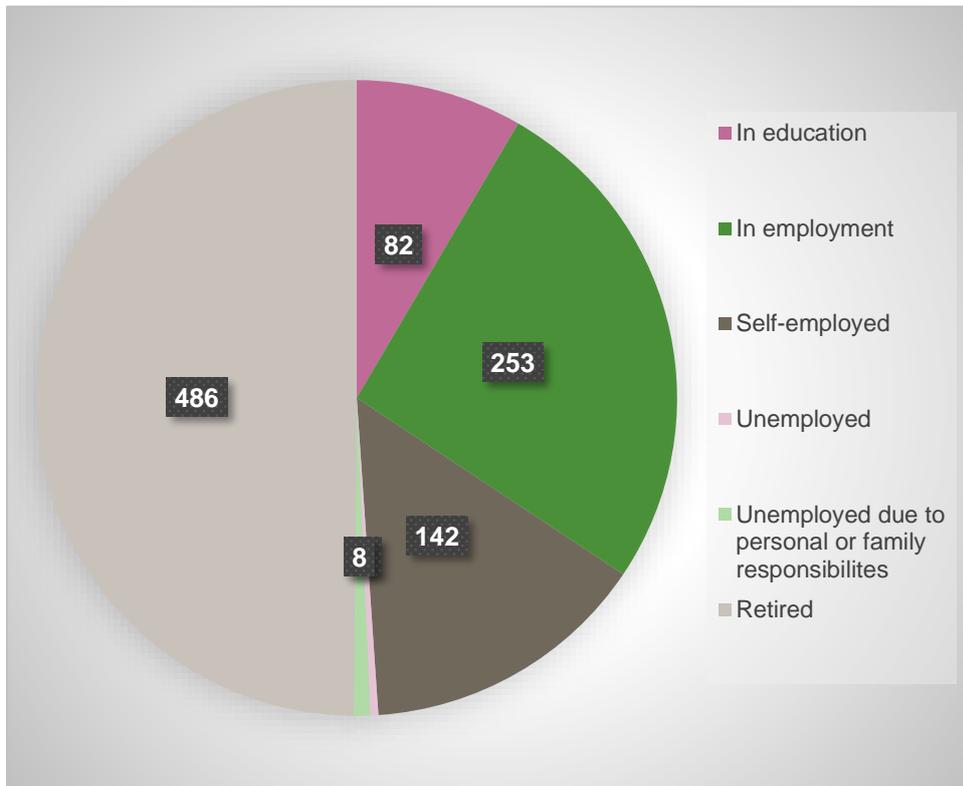
A total of 452 people answered this question with 14% (62 individuals) indicating that housing for members of their household will be needed.

**Question 9.11 asked respondents who answered yes to the previous question to specify what kind of accommodation would be needed.**



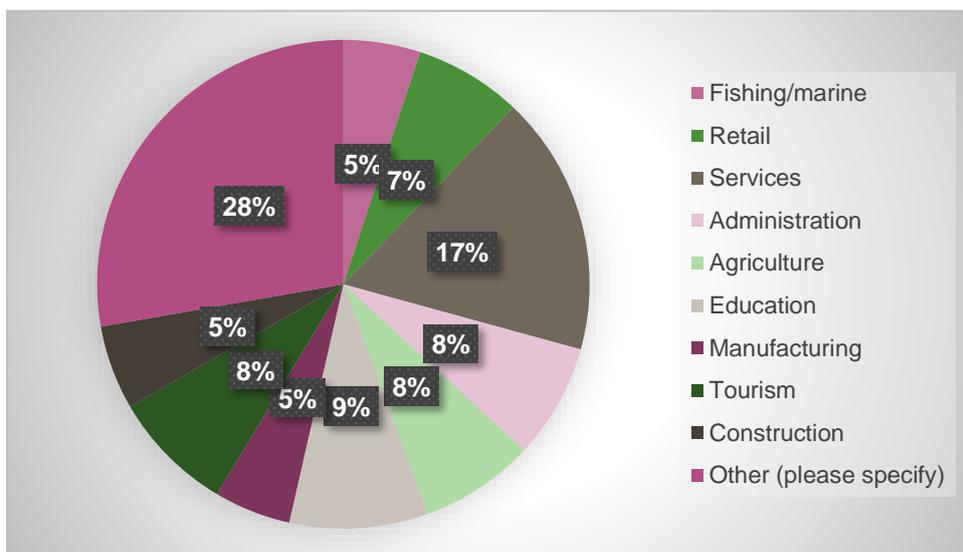
Of the 66 people who answered this question, 11 individuals stated that they would need affordable housing. The last housing needs assessment reported in 2012 that 8 affordable homes would be needed within the following five years. 10 respondents indicated that sheltered housing would be needed.

Question 9.12 asked respondents how many people in their household were in which occupational status.



453 respondents answered this question on behalf of their households which indicated that 50% of the members of households are retired.

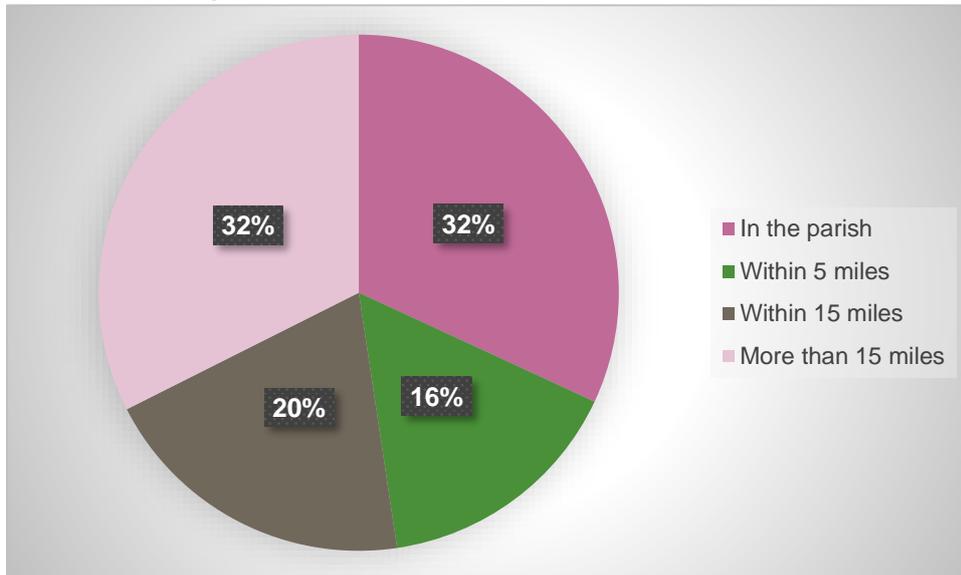
Question 9.13 asked people who are employed or self-employed to indicate which sector they work in from nine given options.



198 people responded, the question went on to ask respondents to elaborate if they were

employed in some sector other than the options listed. In the main the comments received could actually be interpreted as fitting into at least one of the categories above

**Question 9.14 asked the respondents that work to indicate where they work in relation to the parish.**



A total of 191 people responded to this question, with 61 people working within the parish and by comparison 62 people working more than 15 miles away.

**Question 9.15 asked respondents which local facilities they use regularly from a list of six options provided.**



A total of 492 people responded to this question 95% of whom regularly use the ferry, 84% the Post Office and 74% the shop.

**Question 9.16 invited participants to submit comments or suggestions about the questions and options in the survey.**

45 comments were submitted, on the whole comments provided reflected or re-emphasised the issues and preferences expressed in earlier questions. The key themes illustrated by the comments submitted were:

- roads, traffic and parking
- pedestrian routes and safety
- facilities/shop at Hillhead
- reducing the number of second homes and providing affordable housing
- the need to re-open Beacon Lane, beach and coastal path

**At the end of this section respondents were given the option of providing their name and contact details.** A total of 170 people provided details, which will be delivered to the NP Steering Group as a separate document to ensure confidentiality and data protection.



