

Kingswear Parish Council

Parish Clerk: Sue Balsdon, 9 St Matthews Rd, Torquay, TQ2 6JA Tel: 07863 227031
Email: Kingswearclerk2017@outlook.com



Website Accessibility Statement

Kingswear Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This accessibility statement applies to <http://www.kingswearparishcouncil.gov.uk/>. The website is managed by Kingswear Parish Council.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software and
- Listen to most of the website using a screen reader

We know some parts of this website are not fully accessible. The Shaw Trust have identified that 76% of the pages on our website have accessibility issues.

Technical information about this website's accessibility

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard (<https://www.w3.org/TR/WCAG21/>). The non-compliances are listed below:

- **Incorrect heading structures** – Screen reader and other assistive technology users have the ability to navigate web pages by heading structure. Headings provide a solid structure to the webpage. The structure should be portrayed both in a visual and technical manner, so people can see the structure, and screen readers are able to identify the structure in order to read it out.
- **Image link missing Alt Text** – Describing the content of images is very important to give users with a visual impairment the same experience of a website as sighted visitors. Missing out an alternative text or using a non descriptive alternative text can cause confusion to screen reader users or cause them to miss information altogether. Including a descriptive alt text is especially important when the image is used as a link. Without a descriptive alternative, the image content is inaccessible to screen reader users.
- **Colour Contrast** – The combination of text and background colour should be set to create an easy to read website. Using colours that are similar for the background can cause blocks of text to become difficult to read. Alternative style sheets can be used to change the appearance of the page and provide an alternative with a stronger contrast. Throughout our site, there are combinations of colours that fall below the minimum contrast levels that make the text difficult to read.

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What we're doing to improve accessibility

Kingswear Parish Council has commissioned a new website with NetWiseUK on 14th September 20, which will be fully compliant with the WCAG 2.1 AA standard. The anticipated date of completion for the new website is 31st December 2020.

What to do if you can't access parts of our current website

If you need information on our current website, in a different format like accessible PDF, large print, easy read for example, please contact the Parish Council Clerk:

- Email: kingswearclerk2017@outlook.com
- Tel: (07863) 227031

We'll consider your request and get back to you in five working days.

This statement was prepared on 14th September 2020. It was last reviewed on 27th October 2020. The website was last tested on 10th June 20 by the Shaw Trust.